Cindy Culcasi 1830 castellina dr Brentwood CA 94513

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I was tired of AT&T and Xfinity when I became aware of Sonic, and found out it was coming to my Brentwood neighborhood. I had spoken to some of my colleagues at work who had Sonic and they were very happy with it. AT&T and Xfinity were expensive with mediocre customer service at best. The internet with both was sometimes slow and not always consistent. I talked with my neighbors and they experienced the same.

As soon as Sonic was available, I scheduled an appointment to have it installed. I have not been disappointed and I believe it has been a couple of years now. The internet is consistent, fast, and far cheaper than AT&T/Xfinity. Their telephone service has some great perks, e.g. no robo calls. I would never go back. When I went to the UPS Store to return my AT&T equipment, there were about 6 folks in line with me returning their equipment and going with Sonic for the same reason. We all chatted and shared stories.

I use my laptop everyday. I am the Secretary of an HOA, research issues on the internet, I publish a blog on the internet, and I keep in touch with friends and family. Competition is good. I was paying almost \$200 a month (telephone, internet, TV) until I found Sonic. I will be going to DirectTV now shortly and further leveraging my fast Sonic internet.

AT&T and Xfinity need to compete, not take away their competitors' advantage. Times change, as does technology. Get with the program AT&T/Xfinity and please don't take away my Sonic. I don't want to pay more for mediocre service.

Cindy Culcasi